



The Klondyke Group

We are pleased to announce that all our garden centres nationwide are now open for trading following the announcement from the government that we are now permitted to do so. Our restaurants will remain closed at this time.

We have adopted best practice in safety and hygiene measures to ensure that customers and staff members are kept safe whilst in the garden centres. To maintain social distancing guidance we are limiting the number of customers in our garden centres at any one time and there will be a queuing system in place at the entrance and till points to enforce this. Please be patient when you visit and follow the guidance given by our staff members. Customers are welcome to visit with another member of their household including children but we request that you try and keep your visit as short as possible to allow other customers time to enter.

We have introduced screens at the tills, directional signage in store and appropriate PPE has been provided to staff where required. For hygiene purposes we are asking staff and customers to regularly wash their hands and we are providing trolley and basket sanitisation points both outside and inside the store.

At this time we are only accepting card payments and we would also ask that you pay with contactless card options where possible. Grow membership cards are still being accepted and you can still use your grow points for payment but we request you keep hold of your card for the till operator to scan.

Our opening hours will remain as normal which is generally 9 am to 5:30 pm Monday to Saturday and 10:30 am to 4:30 pm on a Sunday, Scottish stores opening times vary slightly. You can check your local stores hours on our website www.klondyke.co.uk.

Thank you for your continued custom and support for our business and we hope you enjoy your garden as a haven of peace and relaxation in these difficult times.

David Yardley
Chief Executive Officer